

Counselling Skills Bridging Course

Counselling & Coaching courses include elements of self-awareness, personal growth and development. This will involve self-reflection and sharing of possibly uncomfortable situations undertaken within the confines of the classroom with boundaries and rules set by learners. You will also be expected to give feedback to peers. Due to the nature of the course, all students are required to sign a confidentiality agreement at induction.

Start Date: 10 September 2025
Start Time: 18:00
Lessons: 4
Weeks: 4
Hours: 12.00

Venue

Medway Learning and Skills Hub
Unit 2
Britton Farm Street
ME7 1GX

What will I learn on this course?

- Practice the structure pace and boundary setting of a listening session
- Practice active listening and communicating empathic understanding
- Become aware of and reflect on the difference between identifying, and empathising with a person's situation and the impact of sameness and difference.
- Reflect on the meaning of agenda and the impact of the listener's agenda.
- Experience giving and receiving feedback on skills used

Is this course suitable for me?

This course is intended for candidates who have completed an online or face to face level 2 counselling skills course and are interested in progressing to a level 3 in counselling studies or life coaching course. It will be an opportunity to practise and gain the skills required.

Is there anything I need to know about the course?

Learners will be expected to attend all sessions and be prepared to complete 3 written pieces of reflective work – these need to be completed on a computer and emailed to the tutor before the next session.

As some of these sessions may be over zoom we ask the following: you have a good internet connection; If there are other people in your living space you connect earphones to your computer or other device to ensure confidentiality; you are in as comfortable and private a space as possible; any device with Alexa, Echo or similar is switched off prior to session start.

Zoom invites will be sent out just prior to each session.

Will there be additional costs?

No. This course is FREE for those who are aged 19 and over on 31 August 2025 and are unemployed and in receipt of qualifying benefits, or are employed and earning less than £25,000 per year. Contact us on 01634 338 400 to find out more!

What could I go on to do after this course?

If you wish to explore your learning, work or career options, you can speak to a fully trained careers advisor on 0800 100 900. <https://nationalcareersservice.direct.gov.uk>

If you need further advice, or to book an interview please telephone 01634 338400.

Attendance Policy

In order to get the most out of your course you will need to attend as many sessions as possible. We recommend at least 90%. If you do have a holiday booked during term time please let the tutor know in advance so that we can help you catch up on missed sessions and ensure that you still achieve the course outcomes. If you are unavoidably ill or unable to attend please contact 01634 338400 so that we can let your tutor know, and so they can send you any work you may have missed.

How are digital skills used and enhanced on this course

You need to use the internet for your course - using a tablet, laptop or computer. The tutor will speak to you about useful websites, apps and online resources which you may be asked to use for homework.

Health and Safety

We try to make sure your class is as safe as possible. If you are worried about anything, please talk to your tutor or our Safeguarding Officer.

E-Learning Etiquette

Please make sure you and everyone at home are fully dressed when you are joining classes online, and that no personal information (address, bank details) can be seen.